What's your utility doing for customers, employees, and your community during COVID-19?

A public E Source Google spreadsheet
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We've been monitoring utilities' responses to the COVID-19 pandemic. You're doing some admirable work to support your customers, employees, and communities during the crisis. But you're moving fast and we know we're missing some of your goodwill initiatives.

We've opened to the public the Google spreadsheet we use to track your efforts. Check out the Utility responses to the COVID-19 pandemic workbook and add your information to one of the tabs.

View Utility COVID-19 responses spreadsheet

Tell us about the programs, policies, protections, and general good stuff you're doing. And check out what other utilities are doing. You might get some great ideas. For example:

- Pacific Gas and Electric Co. donated over 1 million masks to hospitals.
- Nashville Electric Service is going to absorb customers' credit card fees.
- Through the government of Ontario, for the next 45 days (starting March 24, 2020) Toronto Hydro is offering 24/7 off-peak pricing for households, farms, and small businesses that pay time-of-use rates.

Keep up the good work. And we'll keep spotlighting it.

Get more COVID-19 content

E Source is closely monitoring the impact of COVID-19 on our members' operations. We're here to help with guidance and support. Visit our COVID-19 resource center to find additional coronavirus-related content.

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