



How your voice helps guide E Source research and content






By John McCracken
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For more than 30 years, our customers have guided our research efforts. Now it's even easier to make your voice heard. Have you noticed the bright, new feature at the end of our reports, event recordings, and Ask E Source answers? We've added a brief survey. It's a simple way for you to rate the value of our content and help us improve.

Look for this survey and share your feedback.

Overall, how satisfied are you with this content? *

				
Extremely dissatisfied	Somewhat dissatisfied	Neutral	Somewhat satisfied	Extremely satisfied

<p>Tell us why you gave us that rating.</p> <div data-bbox="191 1497 786 1703" style="border: 1px solid #ccc; height: 100px;"></div>	<p>What would have made this better?</p> <div data-bbox="837 1497 1432 1703" style="border: 1px solid #ccc; height: 100px;"></div>
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[Submit](#)

We've answered countless member questions and published numerous reports about how utilities can improve the way they gather and act upon voice-of-the-customer feedback. So we're practicing what we

preach. By completing the short survey, you're helping to help guide our research and improve the quality of our content.

After sharing your overall satisfaction rating, you'll see two optional questions that allow you to tell us a little more in your own words. We want to know what you liked, what you didn't like, and how we could improve.

So if a report you read, an event you attended, or an answer you received helped you advance a project you're working on, solve a problem, or increase your knowledge, let us know and we'll keep on doing what we're doing. If we fell short of your expectations or didn't meet your needs, let us know and we'll try to do better next time.

Our goal is to be a trusted, valuable, essential resource for you and your utility. We want to be the organization you turn to when you have a problem that needs to be solved, are planning your next project, or crafting your next business case. We mean it when we say that we appreciate your feedback.

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